



**Fees for non-compliant products ¹
applicable to orders received at the SAQ
as of May 28, 2007**

Product in warehouse		
Type of non-conformity or defect	Fee	Application
Handling - Return to supplier		
Administration fees	\$300,00	Per file
Montréal Distribution Centre	\$2,50	Per case
Québec City Distribution Centre	\$4,50	Per case
Returned product cost, if applicable	additional	
Import-Export transportation fees on returned quantity	additional	
Handling - Destruction		
Administration fees	\$300,00	Per file
Montréal Distribution Centre	\$8,25	Per case
Québec City Distribution Centre	\$10,25	Per case
Destroyed product cost, if applicable	additional	
Import transportation fees on destroyed quantity	additional	
Correction of labels		
Administration fees	\$100,00	Per file
Warehouse user fees ²	\$95,00	By the hour
Additional fees	\$2,00	Per case
Correction fees ³	additional	
Sorting and re-packaging	\$8,50	Per case

Product in outlet		
Type of non-conformity or defect	Fee	Application
Recall - Return from the outlet to the warehouse		
Normal - SAQ Intranet message	\$35,00	Per recall
Urgent - Intranet message and e-mail to outlets	\$195,00	Per recall
Handling from the outlet to the warehouse	\$9,25	Per case
Handling (Return to supplier or Destruction)	See preceding table	
Refund to the consumer when the supplier takes it in charge		
Administrative fees	\$4,00	Per complaint
Import transportation fees on refunded quantity	additional	
Destroyed product cost, if applicable	additional	

¹ : Does not include the applicable fees on the stock transfers bound by a warehousing agreement.

² : Minimum fee of one hour, charged by hour unit and effective as of May 28, 2007.

³ : Labels are corrected by a third party and charged to the supplier.