



Fees for irregularities of orders received starting January 1st 2011

The Société des alcools du Québec (SAQ) is publishing the following schedule of fees for irregularities of orders received starting January 1st 2011 to correct certain specific situations that lead to delays in receiving orders in our warehouses. The fees associated with those irregularities represent the cost incurred by the SAQ to correct these situations.

Any changes that affect the order must be submitted to the SAQ **before** its confirmation by the supplier. These fees do not apply to private orders.

The supplier shall pay the fees to the SAQ when he does not comply with the condition of the order that he has confirmed.

TYPES OF IRREGULARITIES		FEES		APPLICATION
Irregularities concerning the case				
Change in number of bottles per case (UVC)	Administration fee	\$300.00		Per product per order
Repackaging (i.e. taped cases)	Administration fee	\$300.00		Per product per order
	Warehouse user fee	\$95.00		Per hour
	Additional fee	\$2.00		Per case
	Correction fee	In addition		
Overshipment				
If we accept the order	Administration fee	\$300.00		Per product per order
	Distribution centre - Montreal / Quebec (handling)	\$2.50	\$4.50	Per case
If we refuse the order	Administration fee	\$300.00		Per product per order
	Distribution centre - Montreal / Quebec (handling)	\$2.50	\$4.50	Per case
	Price refund on products returned	In addition		
	Import-Export transportation fees on refunded quantity	In addition		

Product not ordered				
Product already commercialised at the SAQ but received in a different format, volume or colour than those specified on the order (i.e. red wine instead of white wine)				
If we accept the order	Administration fee		\$1,000.00	Per product per order
If we refuse the order	Administration fee		\$1,000.00	Per product per order
	Distribution centre - Montreal / Quebec (handling)	\$2.50	\$4.50	Per case
	Price refund on products returned			In addition
	Import-Export transportation fees on refunded quantity			In addition
Product not commercialised at the SAQ				
We refuse the order	Administration fee		\$1,000.00	Per product per order
	Distribution centre - Montreal / Quebec (handling)	\$2.50	\$4.50	Per case
	Price refund on products returned			In addition
	Import-Export transportation fees on refunded quantity			In addition

For more information, please contact our
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