



Information Bulletin

To all agents and suppliers

Appointment to the position of Ombudsman – SAQ Business and Employee Relations

The Board of Directors is pleased to announce the appointment of Gilles Pharand to the position of Ombudsman – SAQ Business and Employee Relations.

A lawyer by training, Mr. Pharand was employed by Domtar for 39 years, including a period of 23 years during which he was responsible for legal affairs, communications, government relations, human resources, internal audits and sustainable development.

Mr. Pharand assumed his new position on October 1, 2010. In order to facilitate his integration, he will be accompanied by Jacques Desmeules throughout the month of October. Mr. Desmeules will continue to serve as Ombudsman until his term expires on October 31, 2010.

The Board of Directors would like to thank Mr. Desmeules for creating this position nine years ago. He has achieved a balance between the performance of the exclusive commercial mandate of the SAQ and fair treatment for all of its business partners and employees, creating a work environment built on respect for the individual.

The SAQ would like to reiterate the importance of the Ombudsman position, and congratulates Mr. Pharand on his appointment.

For more information, please contact our
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